



# Congratulations on the purchase of your Hub

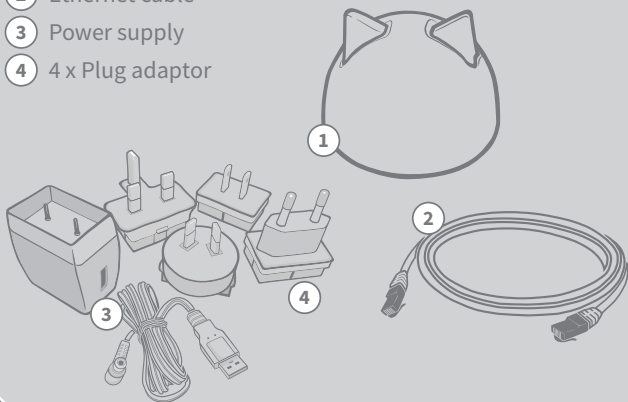
## Welcome to a new way of caring for your pet!

By installing the Hub and linking your Sure Petcare 'Connect' products you will be able to use the Sure Petcare app to control your products remotely and gain a new understanding of your pets.

## What's in the box?

Please make sure you have all these parts

- 1 Hub
- 2 Ethernet cable
- 3 Power supply
- 4 4 x Plug adaptor





## Set up your Hub



In order for this product to work you will need to have purchased an accompanying Sure Petcare 'Connect' product.

**Download the free Sure Petcare mobile app and follow the on screen instructions.**

If you'd rather use the **Sure Petcare web app**, please go to:  
**[surepetcare.io](https://surepetcare.io)**



For full written instructions please refer to the product manual of your 'Connect' product.



## Problem with your product?

If you notice any problems with your Hub, please do not attempt to fix these yourself. Our customer care team are very friendly and happy to offer you assistance if your product is damaged in any way.

Please feel free to give them a call on **0800 012 4511** or for more guidance, videos and customer help forums visit:  
**[surepetcare.com/support](https://surepetcare.com/support)**



**Disposal of Products and used Batteries:** This icon will indicate products that will be subject to the following legislation:

The Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE Directive) & The Battery Directive 2006/66/EC and Amendment 2013/56/EU places an obligation on households to dispose of the waste batteries and products that have reached the end of their life, in an environmentally responsible manner as this will reduce the impact the waste will have on the environment, therefore these cannot be placed in household waste bins and should be recycled at an appropriate recycling facility.

Further information on recycling can be found at:  
[www.recycle-more.co.uk](http://www.recycle-more.co.uk)



**WARNING:** Young children can be strangled by loops in cables that operate the product. To avoid strangulation and entanglement, keep cables out of reach of young children. Cables may become wrapped around a child's neck. Do not tie cables together, ensure cables do not twist and create a loop. **This is not a toy.**

**FCC warning:** Changes or modification not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

**Industry Canada Notice:** This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.